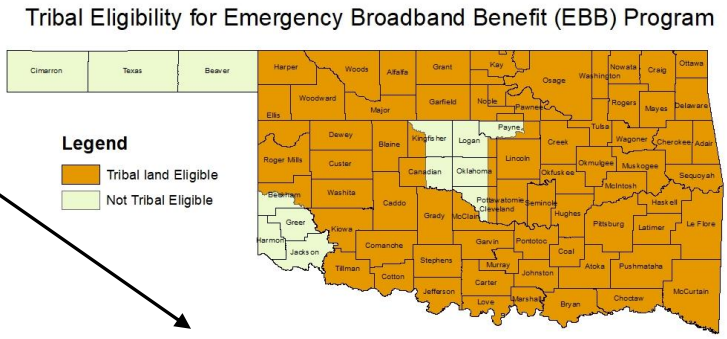
EMERGENCY BROADBAND BENEFIT CONSUMER INFORMATION

OKLAHOMA COOPERATIVE EXTENSION SERVICE

The Emergency Broadband Benefit (EBB) is a temporary FCC program to help families and households struggling to afford broadband internet service during the COVID-19 pandemic.

The Emergency Broadband Benefit provides:

- Up to $50/month discount for broadband service;
- Up to $75/month discount for households on qualifying Tribal lands; and
- A one-time discount of up to $100 for a laptop, desktop computer, or tablet purchased through a participating provider if the household contributes more than $10 but less than $50 toward the purchase price.



The Emergency Broadband Benefit is limited to one monthly service discount and one device discount per household.

Who is Eligible?

A household is eligible if a member of the household meets one of the criteria below:

- Has an income that is at or below 135% of the Federal Poverty Guidelines or participates in certain assistance programs, such as SNAP, Medicaid, or Lifeline;
- Receives benefits under the free and reduced-price school lunch program or the school breakfast program, or did so in the 2019-2020 school year;
- Received a Federal Pell Grant during the current award year;
- Experienced a substantial loss of income due to job loss or furlough since February 29, 2020; or
- Meets the eligibility criteria for a participating broadband provider's existing low-income or COVID-19 program.

Check out www.fcc.gov/broadbandbenefit for a **Consumer FAQ** and other program resources.

Three Ways to Apply

1. **Contact your preferred participating broadband provider** directly to learn about their application process.
2. **Go to GetEmergencyBroadband.org** to apply online and to find participating providers near you.
3. **Call 833-511-0311 for a mail-in application**, and return it along with proof of eligibility to:
   Emergency Broadband Support Center
   P.O. Box 7081
   London, KY 40742

Do I Receive the Funds Each Month?

- No, the participating broadband provider will receive the funds directly from the EBB program.

Which Providers are Participating?

- Broadband providers can choose whether or not to participate. You can find a list of participating providers by state at www.fcc.gov/emergency-broadband-benefit-providers.

Will I Be Automatically Billed at Higher Rates if the Program Ends?

- No. Households will need to opt-in to continue their service once the EBB program ends.